

# FAQ's

## 1. What is the RI Music Festival?

The RI Music Festival is an annual Columbus Day weekend event that begins on the Saturday of Columbus Day and it is currently a Two day weekend event held in South County, West Greenwich, RI. The RI Music Festival is privately owned and geared towards continued financial support to RI Veterans as well as honoring them and making sure their legacy will never be forgotten.

## 2. What are the hours of the RI Music Festival?

Gates Open: 9am Both Days

Saturday, October 11th, 2025 / 9am - 9pm

Sunday, October 12th, 2025 / 9am - 9pm

## 3. How Do You Keep The Fairgrounds Safe?

No weapons are allowed on the grounds. Metal detectors are in use at every entrance gate to the fairgrounds and bags are subject to specific size and to search at all gates.

Our Security staff is comprised of West Greenwich Law Enforcement, NESS Security Services, Practical Threat Solutions and retired military personal. There is a command center with a mobile EMT Unit for any medical emergencies or needs throughout the fairgrounds, all day long. The full services of the West Greenwich Fire Department are available on our grounds.

The First Aid Station and the Lost People Center (LPC) is located behind the food and beverage tent. Guests are encouraged to seek assistance from the LPC immediately upon discovering when someone has been separated from their group.

The LPC also maintains a waiting area. ALL lost and found items should be brought to the LPC.

#### 4. How Much Does It Cost To Park and Can I Shuttle, Walk onto the property, Uber or Lyft ?

On-site parking for cars/trucks is available for \$40 (cash ONLY). Motorcycles can park for \$20 (cash ONLY). Bicycles are not allowed, we do not have the appropriate bike racks to lock up bikes. The RI Music Festival has 250 handicapped accessible parking spaces on a first-come, first-served basis. There will be an area available for drop-off/pick-up of passengers that are physically disabled or very limited mobility.

#### 5. Can I Rent A Wheelchair ?

Wheelchairs and a limited number of oversized wheelchairs are \$40 per day. Electric scooters are \$99 per day and may not be available on extremely wet days. Wheelchairs and scooters if you would like to rent a scooter or wheelchair in advance you will need to make a reservation 48 hours prior to the day you plan to attend the Fair.

#### 6. Can I Camp At The RI Music Festival ?

Parking spaces are available on a first come, first served basis for visitors with self-contained and pop-up campers. Parking spaces with campers are \$120 per day. Unfortunately there is no overnight camping or lodging on the property. Visitors with pop up tents with their campers are not allowed to picnic or tailgate while on the property.

## 7. Can I Bring My Pet To The Fair ?

Service animals, including service animals in training, are allowed through the gates. Fairgoers are not allowed to bring pets or emotional support animals.

## 8. Do You Have ATM's

ATM's can be found at the clubhouse outside. Machines are not located anywhere else on the property.

## 9. Do You Accept Apple Pay, Google Pay or any other contactless methods of payments ?

The ticket booths for purchasing of food and beverage tickets accepts credit card payments. We accept Apple Pay, Google Pay and Tap to Pay (contactless) payments. Many vendors accept these payment types as well, although it's best to ask before making purchases.

## 10. How Do I Contact Lost & Found ?

Lost an item? Please call our Lost & Found at (401) 123-4567 and the staff will be able to assist you.

## 11. Can I Bring Any Professional Photography or Videography Equipment ?

RI Music Festivals does not permit professional photography equipment, videography equipment or even drone usage on the fairgrounds during the entire

festival. This policy is in place to ensure a safe and enjoyable experience for all attendees.

## 12. Do You Have Lockers or Any Storage Facilities ?

No! Lockers are not available to rent anywhere inside the fairgrounds.